

# Securing Our Hospitals

## GE Security & IAHS Healthcare Benchmarking Study

Industry Report  
October 2007

# Methodology & Sample

A total of 7,461 online survey invitations were sent by email and by fax to security and safety personnel in hospitals. The sample was provided by International Association for Healthcare Security & Safety (IAHSS) and additional sample purchased from SKA Marketing Research Division of Mediafax, Inc.

A total of 381 completed the survey in it's entirety (a 5% response rate) and another 275 partially completed the survey for a total of 656 (a 10% response rate). The final sample skews to larger hospitals versus the national population, but was not weighted due to the inclusion of partial data.

The questionnaire covered several topics including:

- Technology
- Staffing
- Policies, procedures and attitudes
- Budget
- Incidents
- Hospital demographics

# Respondent Title & Other Information

	Total
<b>Job Title</b>	<b>n=657</b>
Security Director/VP	42%
Security Manager	13%
Security Supervisor	8%
Safety Director/Manager	7%
Safety & Security Director/VP	6%
Operations Director/Manager	5%
Security Officer/Chief/Lieutenant	4%
Safety & Security Manager/ Leader	4%
Facilities VP/Director/Manager	4%
CSO	1%
Other	10%

	Total
<b>Job Level</b>	<b>n=657</b>
Director	59%
Manager	18%
Supervisor	9%
Officer	3%
CSO/SVP/VP	2%
Chief	2%
Coordinator	2%
Other	5%
<b>Member of IAHS</b>	<b>n=653</b>
Yes	78%
No	22%
<b>Is Respondent Highest Ranking Security Professional in Hospital</b>	<b>n=557</b>
Yes	75%
No	25%

What is your job title?

Are you a member of the International Association for Healthcare Security and Safety (IAHS)?

Are you the highest ranking security professional in your hospital?

# Hospital Demographics

# Hospital Size & Other Information

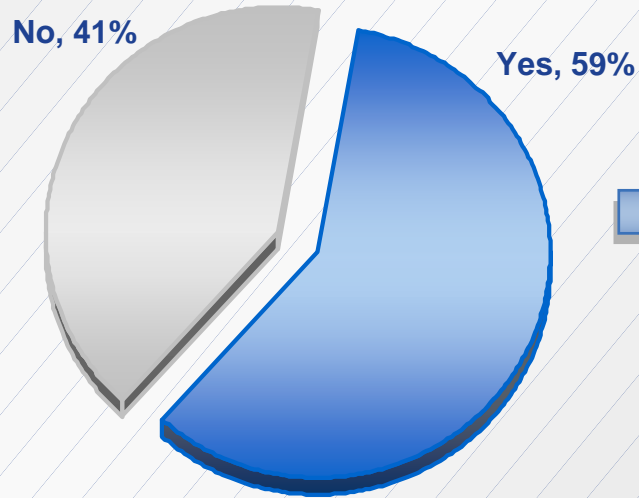
	Total
<b><u>Hospital Licensed Bed Size</u></b>	<b>n=618</b>
1 - 100	14%
101 - 200	21%
201 - 300	21%
301 - 400	13%
401 - 500	11%
501 - 750	11%
751 - 1000	7%
1000 +	2%
<b><u>Other Hospitals in Market</u></b>	<b>n=617</b>
None	4%
1	3%
2 - 3	21%
4 - 5	18%
6 - 7	10%
8 - 10	10%
10 +	34%

	Total
<b><u>Size of Hospital Campus</u></b>	<b>n=627</b>
1 - 5	43%
6 - 10	32%
11 - 15	12%
16 - 20	4%
21 +	9%
<b><u>Perimeter of Hospital</u></b>	<b>n=593</b>
Full Perimeter Fence/Barrier	2%
Partial Fence/Barrier	23%
No Fence/Barrier	75%

What is your hospital licensed bed size?  
 How many other hospitals are in your market (within 50 mile radius)?  
 Please indicate the size of your hospital campus (number of buildings protected by the security program)?  
 Please describe the perimeter of your hospital.

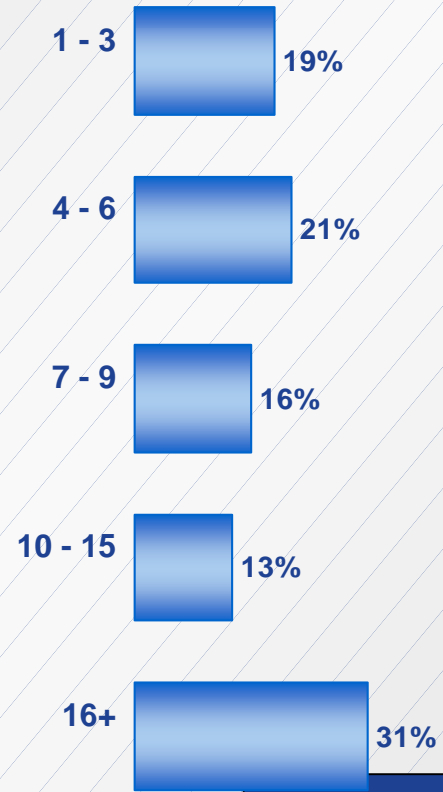
# Hospital Affiliation

Hospital Part of a Healthcare Affiliation System



Base: n=655

Number of Campuses/Locations In System



Base (Healthcare Affiliation) : n=388

# Hospital Type Information

	Total
<b><u>Hospital Trauma Level</u></b>	<b>n=568</b>
Level I	24%
Level II	29%
Level III	12%
N/A	35%
<b><u>Best Description of Hospital</u></b>	<b>n=588</b>
Acute Care	77%
Specialty Care	9%
Rehabilitation	3%
Out-Patient	2%
Other	9%
<b><u>Profit Status</u></b>	<b>n=588</b>
Not For Profit	86%
For Profit	14%

	Total
<b><u>Owned By a Government Entity</u></b>	<b>n=592</b>
No	85%
Yes	15%
<b><u>Teaching Status</u></b>	<b>n=583</b>
Teaching	53%
Non-Teaching	47%
<b><u>Location of Hospital</u></b>	<b>n=589</b>
Suburban, Community	35%
Urban, Medical Center	33%
Rural	18%
Urban, Standalone	14%
<b><u>Crime Rate in Hospital Location</u></b>	<b>n=592</b>
Low	37%
Moderate	49%
High	14%

Please indicate the trauma level of your hospital.  
 Which of the following best describes your hospital?  
 Which of the following best describes your hospital?  
 Is your hospital owned by a government entity?  
 Please indicate if your hospital is...  
 Which of the following best describes the location of your hospital?  
 Which of the following best describes the crime rate for the city/area where your hospital is located?

# Hospital Environment

# Environment/Culture

	Does Not Describe At All	Describes Somewhat	Describes Well	Describes Extremely Well
Patient safety is our number one concern	1%	7%	27%	65%
Our market is very competitive	6%	15%	42%	37%
Our hospital is viewed by the public as the best in the market	5%	20%	46%	29%
Our hospital is differentiated from other hospitals in the market	7%	22%	41%	29%
The security we provide enhances our patient care	1%	16%	55%	28%
Security officers are the best security	10%	31%	38%	21%
We consider our security department to be the best in the market	15%	28%	36%	21%
Our hospital is prepared for an emergency situation/catastrophe	2%	22%	57%	20%
Security is a top priority with upper management	6%	34%	43%	18%
Our hospital has adequate security given our surroundings and current environment	10%	32%	43%	15%
Our hospital is very risk adverse	9%	36%	43%	12%
We are quick to adopt new security and safety technology	18%	40%	33%	8%
Security protection is minimal, only to reduce liability exposure	60%	25%	11%	4%
Is interested in a closer relationship with security manufacturers	33%	42%	22%	4%
Security is seen as a "necessary evil"	56%	29%	12%	3%
We invest more in security technology to reduce personnel requirements	38%	41%	18%	3%

Using the scale provided, please rate how well each of the following statements describe your hospital.

# Statement Describes Hospital Extremely Well By Bed Size

Describes Extremely Hospital Well	Bed Size		
	<201	201-400	401+
Patient safety is our number one concern	60%	68%	69%
Our market is very competitive	27%	42%	41%
Our hospital is viewed by the public as the best in the market	22%	24%	41%
Our hospital is differentiated from other hospitals in the market	26%	26%	35%
The security we provide enhances our patient care	23%	30%	32%
Security officers are the best security	13%	28%	22%
We consider our security department to be the best in the market	14%	21%	29%
Our hospital is prepared for an emergency situation/catastrophe	20%	21%	20%
Security is a top priority with upper management	10%	22%	21%
Our hospital has adequate security given our surroundings and current environment	11%	16%	17%
Our hospital is very risk adverse	9%	13%	13%
We are quick to adopt new security and safety technology	5%	8%	11%
Security protection is minimal, only to reduce liability exposure	7%	3%	2%
Is interested in a closer relationship with security manufacturers	2%	4%	5%
Security is seen as a "necessary evil"	5%	3%	1%
We invest more in security technology to reduce personnel requirements	1%	4%	5%

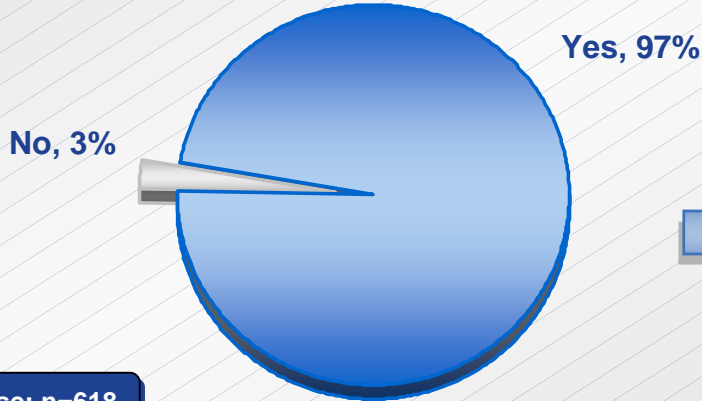
Using the scale provided, please rate how well each of the following statements describe your hospital.



Percentages highlighted in green indicate significant differences at the 90% confidence level

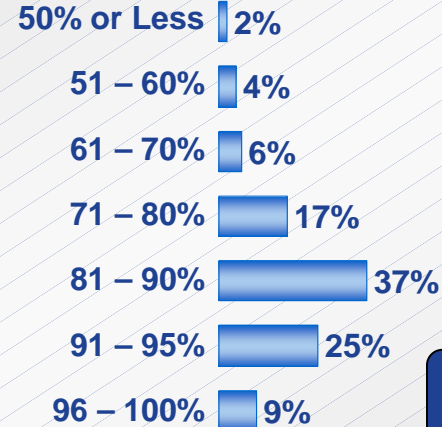
# Patient Satisfaction Survey / Safety Metric

## Hospital Administers a Patient Satisfaction Survey



Base: n=618

## Percentile Ranking of Patient Satisfaction Score



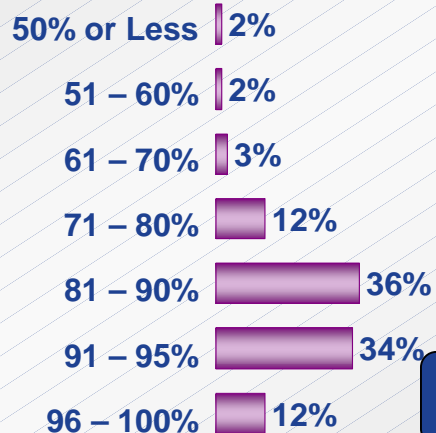
Base (Administers Sat. Survey) : n=540

## Hospital Tracks “How Safe Do You Feel” Or Similar Metric



Base: n=561

## Percentile Ranking of “How Safe Do You Feel” Metric



Base (Tracks Safety Metric) : n=340

# Greatest Security Needs

	Total
<b><u>Any Equipment Mention</u></b>	<b>60%</b>
Access Control	22%
More Cameras/New/Upgrades	12%
Technology Upgrades/New	11%
Equipment /Additions/New/Upgrades	10%
Surveillance/Video/Equipment/More Coverage	9%
CCTV System/Enhancements/Upgrades	7%
Weapons/Tasers	5%
Communications/Communication Equipment/Radios/Call Boxes	5%
Alarms/Alarm Systems	3%
DVR Upgrades/More/Better DVR's	2%
<b><u>Any Staffing Mention</u></b>	<b>57%</b>
More/Additional/Qualified Staff	52%
Administration/Hospital Staff More Proactive	12%

Sample of Verbatims:

**'UPGRADING TO DVR/NVR TECHNOLOGY THROUGH IP PROTOCOL'**

**'ADDITIONAL ELECTRONIC ACCESS AND SURVEILLANCE EQUIPMENT'**

**'TO PURCHASE AND INSTALL NEW DIGITAL VIDEO RECORDERS IN ORDER TO RECORD AND STORE A GREATER AMOUNT OF QUALITY VIDEO TO MAKE TIMELY REVIEW AND COPIES OF VIDEO POSSIBLE FROM MULTIPLE LOCATIONS'**

**'WE NEED MORE OFFICERS ON DUTY TO DISPERSE THE WORK LOAD. WE ARE TOO OVER-WORKED HERE, DOING TOO MANY ESCORTS AND LEAVING THE PROPERTY UNATTENDED'**

# Visitor Policies

# Hospital Visiting Hours

## Starting Time

## Ending Time

Open 24 Hours With No Restrictions: 21%

12:00 p.m. 7%

Other: 5%

Other: 3%

11:00 a.m. 11%

10:00 a.m. 9%

10:00 p.m. 4%

9:30 p.m. 2%

9:00 a.m. 8%

9:00 p.m. 31%

8:30 a.m. 1%

8:30 p.m. 19%

8:00 a.m. 20%

8:00 p.m. 37%

7:00 a.m. 8%

5:00 a.m. 2%

6:30 a.m. 1%

6:00 a.m. 23%

5:30 a.m. 1%

6:00 p.m. 1%

Base: n=589

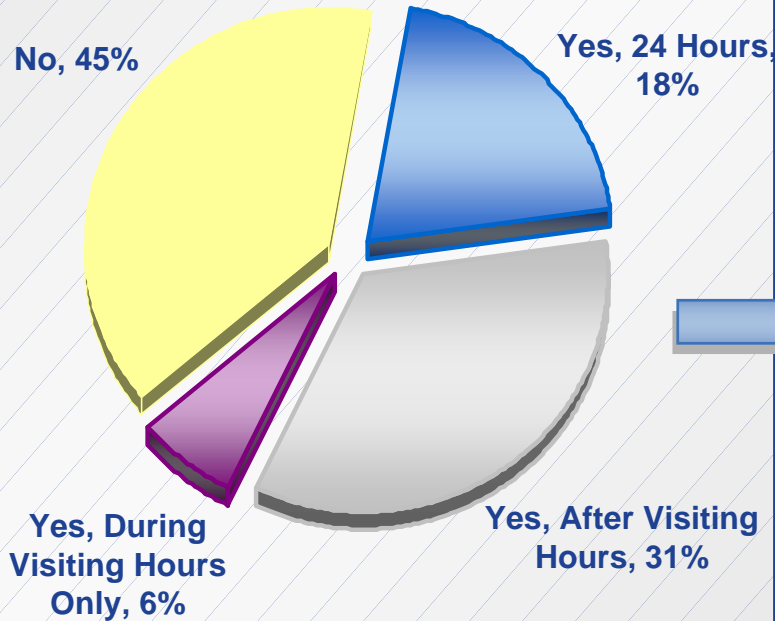
Base: n=576



What are your hospital visiting hours?

# Visitor Information

## Does Your Hospital Issue Visitors Passes?



Base: n=596

## Method To Ensure Visitors Leave The Hospital At The End of Visiting Hours

An overhead page is sent informing all visitors it is time to leave	56%
Security officers walk around and find visitors	43%
We don't strictly enforce	29%
We train hospital staff to tell visitors it is time to leave	29%
We allow visitors to stay if they check back in with registration	18%
Various employees/staff walk around and find visitors	16%

Base: n=607

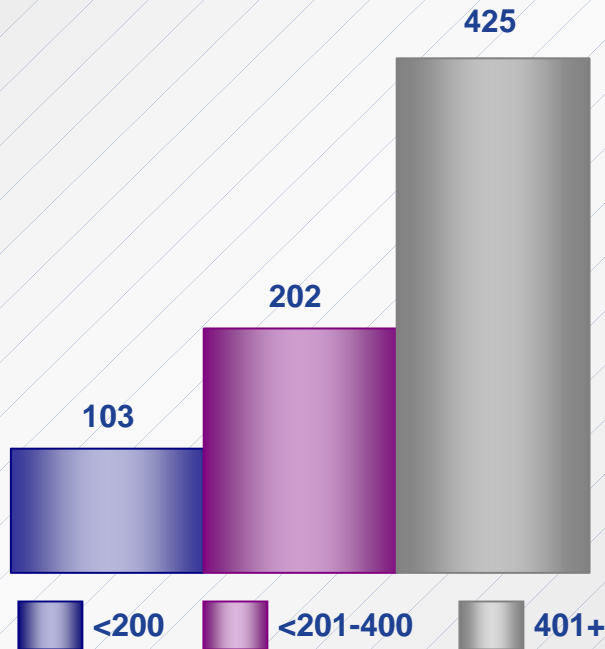
Does your hospital issue visitor passes?

At the end of visiting hours, how does your hospital ensure the visitors leave the hospital?

# Incidents

# Total Incidents

Mean # of Incidents by Bed Size



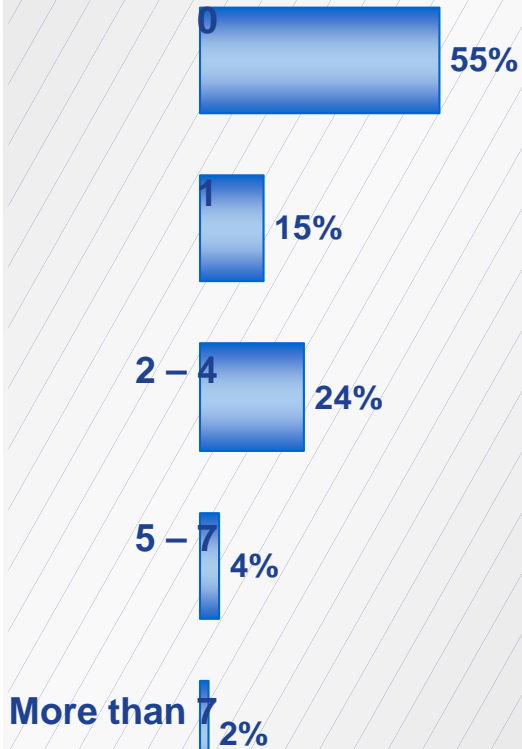
## Incidents Included:

- Elopements/Patient Wandering
- Thefts (major - more than \$500)
- Assaults - physical
- Assaults - sexual
- Drug Violations/Abuse
- Kidnapping - attempted
- Kidnapping - actual
- Bomb Threat
- Shooting
- Sentinel Event
- Thefts (minor - \$500 or less)
- Assaults - verbal
- Property Damage/Vandalism
- Auto thefts/car break-ins
- Slips and Falls
- Patient Restraints

Please indicate the total number of each type of incident that occurred in your hospital in the past 12 months.

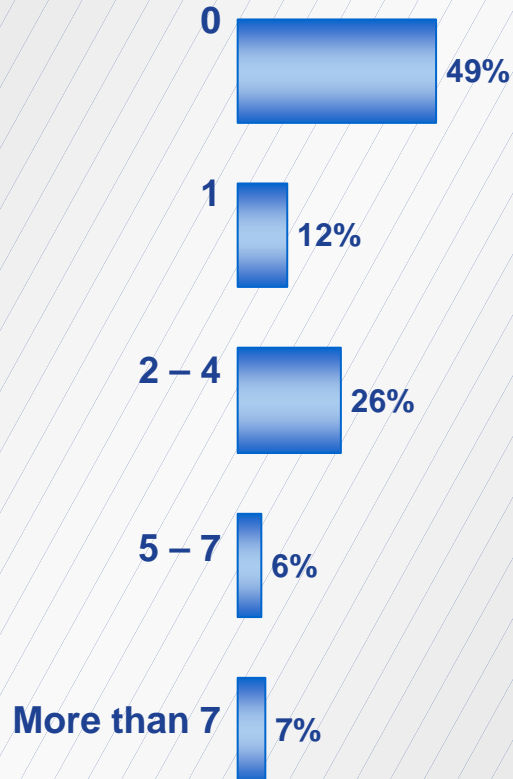
# Reporting of Incidents

**Incidents in the Media  
(Past 12 Months)**



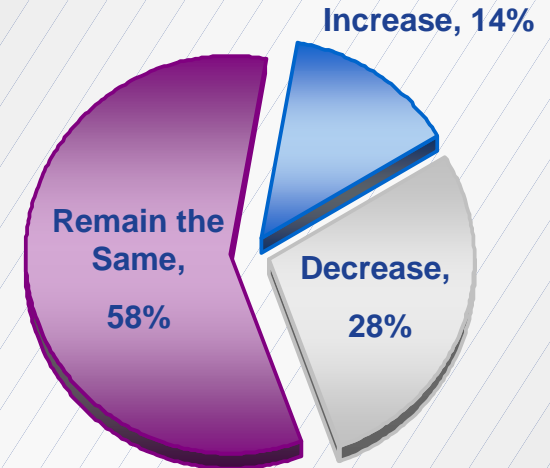
Base: n=400

**Joint Commission Violations  
(JCAHO) on Last Report**



Base: n=377

**Compared to prior Joint  
Commission report, is that...**



Base: n=368

# Security Budget & Funding

# Annual Security Budget

## Total Annual Security Budget

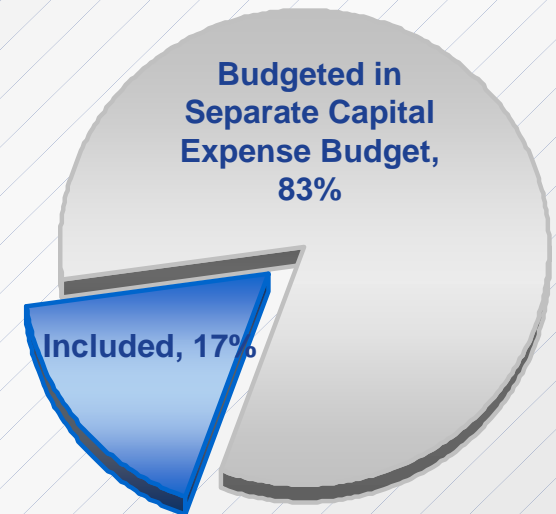


Mean\* \$ Amount:  
\$1,600,000

### Mean\* \$ Amount by Bed Size:

<200: \$449,000  
201-400: \$1,500,000  
401+: \$2,900,000

## Major/Capital Expenses Included in Security Budget



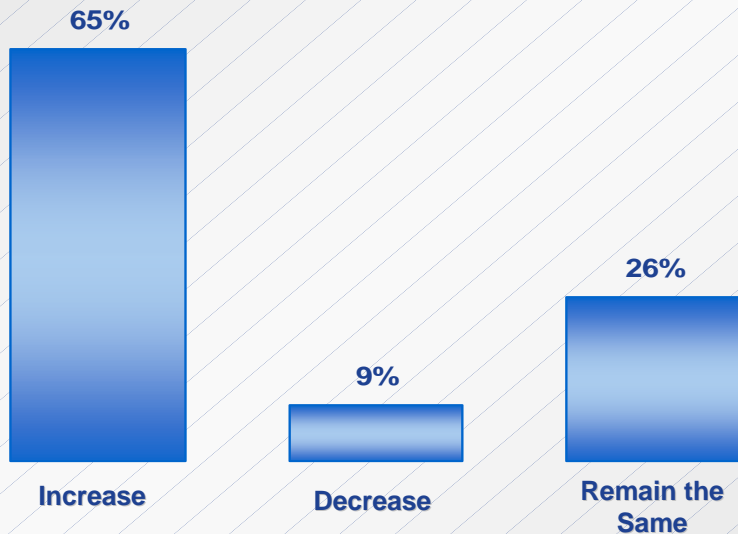
Base: n=313

Base: n=421

\*Outliers removed from mean.

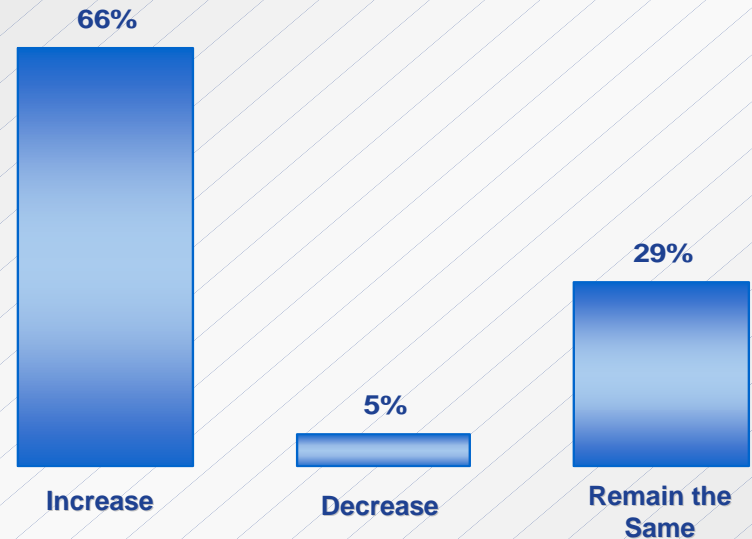
# Security Budget – Prior Year/Next Year

Compared to the prior year did the security budget...



Base: n=428

Do you expect next year's security budget to...



Base: n=435

Compared to the prior year, did the security budget...?  
Thinking of next year's security budget, do you expect the security budget to...?

# Security Budget & Total Operating Budget

## Security Budget Division

Base: n=313

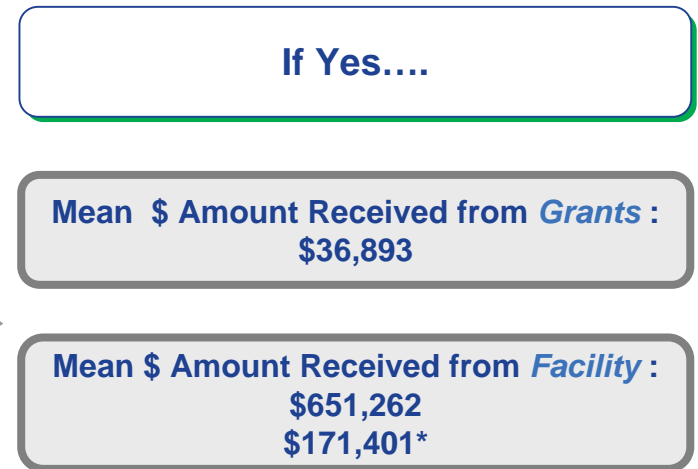
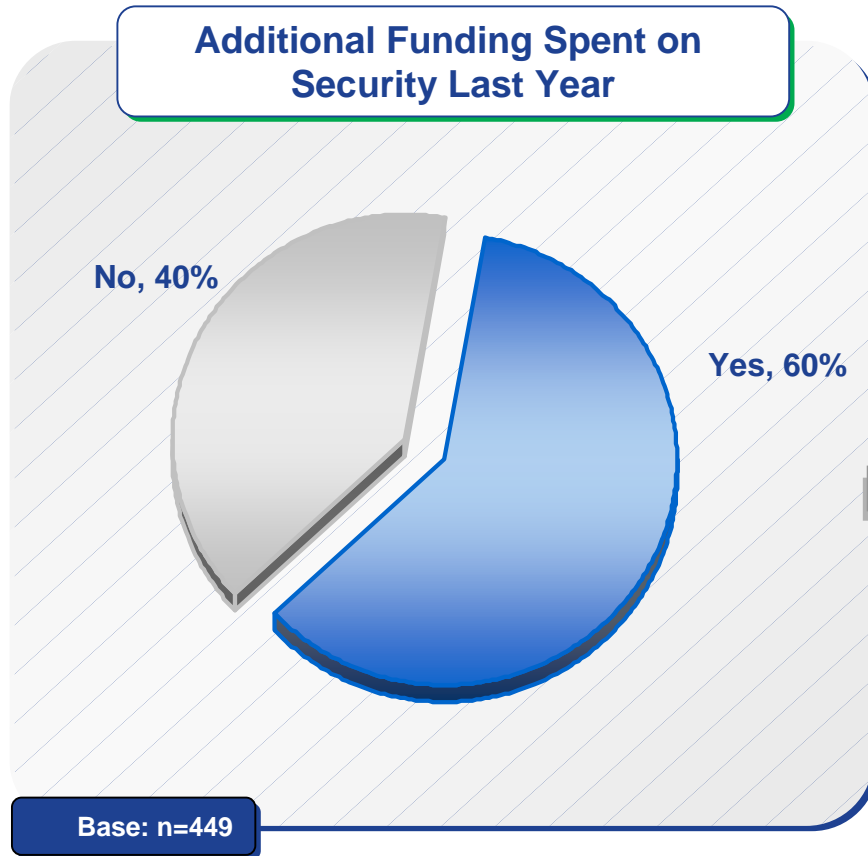
Technology	13%
Staffing	73%
Training	7%
Other	7%

Of the technology budget, how much is spent on:

New Additions	33%
Upgrades	25%
Maintenance	43%

Approximately, how is the security budget divided?  
Of the technology budget, how much is spent on?

# Additional Funding Spent on Security



\*Note: Mean recalculated with \$80,000,000 removed as outlier

Did your hospital spend any additional funds on security last year, outside of the security funding allocated at the beginning of the year/fiscal year?  
How much additional funding was received from grants, from hospital budget?

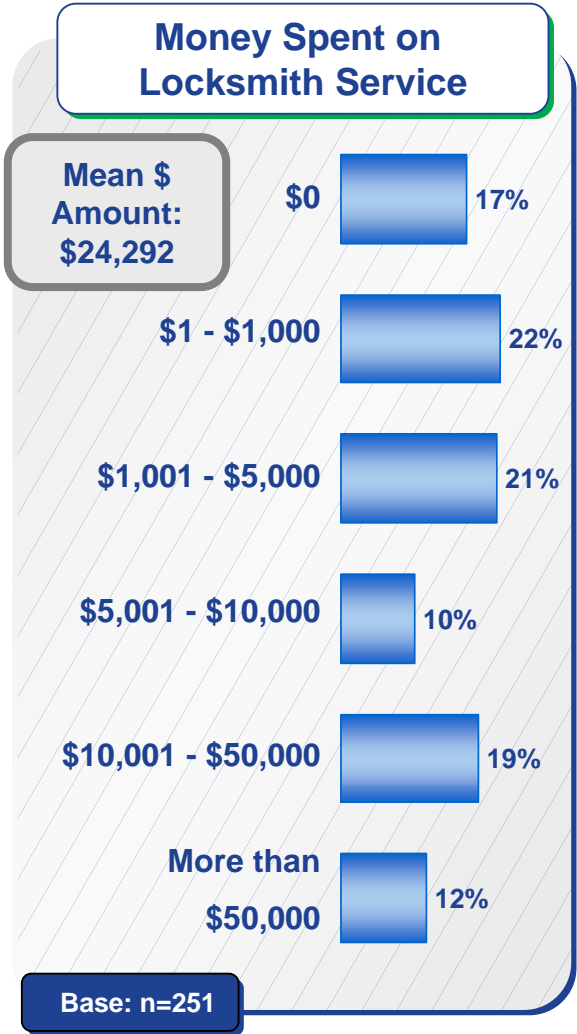
# Additional Funds Spending/Triggers

What Triggered Additional Spending	
Keeping up with needs/upgrades	28%
Incidents/Threats/Violence	22%
Growth/Expansion/Construction	19%
Assessments/Recommendations	15%
Extra Monies/Grants/Federal	9%
Equipment Failure/Old Equipment	8%

Additional Funds Were Spent On...	
<b>Security Equipment/Technology</b>	<b>65%</b>
New/Upgraded Cameras	19%
Access Control	14%
New/Upgraded Security	10%
New/Upgraded Equipment	9%
Video Surveillance	8%
New/Upgraded CCTV System	5%
DVR's	5%
Radios	3%
New/Upgraded Technology	3%
<b>Staffing Additions Overtime</b>	<b>21%</b>
New/Used Vehicles	8%
Emergency Preparedness	7%
Construction	4%
Shuttle/Valet Services	3%
Lock down	3%

What triggered the additional spending?  
What were the funds used for?

# Money Spent on Locksmith Service



# Security Purchase Process

## Security Planning and Purchase Process



Mean \$ Amount: \$9,018.50

Base: n=555

	Bed Size		
	<201	201-400	401+
Mean	\$4,705	\$9,804	\$11,830

Which of the following best describes the security planning and purchase process at your hospital?  
Up to what dollar amount?

	Bed Size		
	<201	201-400	401+
Security Director/Department approves all security purchases up to a certain dollar amount	37%	48%	50%
Security Director/Department makes recommendations for security purchases, but does not have final approval	32%	26%	22%



Percentages highlighted in green indicate significant differences at the 90% confidence level

# Security Director

# Security Director Reporting & Salary

	Total
<b>Security Director Reports to...</b>	<b>n=560</b>
VP/Director of Facilities	42%
CEO	11%
COO	10%
VP/Director of Support Services	6%
VP/Director of Human Resources	5%
Administrator/Associate Administrator	3%
CFO	2%
Other	19%
Don't Know	3%

	Total
<b>Salary Range of Security Director</b>	<b>n=549</b>
\$50K or less	21%
\$50,001K - \$74,999	34%
\$75K - \$99,999	26%
\$100K - \$124,999	8%
\$125K+	3%
Don't Know	8%
<b>Is Security Director...?</b>	<b>n=559</b>
A CPP	12%
A CHPA	18%
Neither/Don't Know	70%

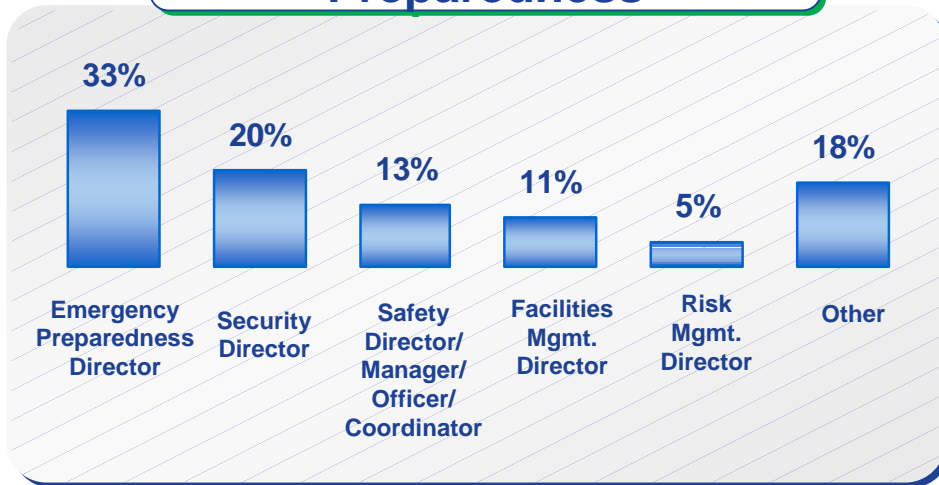
Bed Size			
<b>Sec. Dir. Reports to...</b>	<201	201-400	401+
VP/Director of Facilities	34%	44%	48%
CEO	19%	6%	7%

Bed Size			
<b>Salary Range</b>	<201	201-400	401+
\$50K or less	35%	20%	6%

Who does the Security Director (or highest ranking security professional report to?  
 What is the salary range of the Security Director (or highest ranking security professional)?

# Responsible for Emergency Preparedness

## Responsible for Emergency Preparedness



Bed Size			
	<201	201-400	401+
Emergency Preparedness Director	25%	30%	47%
Facilities Management Director	18%	10%	3%

Who is responsible for emergency preparedness for your hospital?

# Security Director/Management Training

	Completed/ Offered by the Hospital	Completed/ Offered by Third Party
Emergency Preparedness	54%	50%
Use of Force	37%	44%
Healthcare Security Leadership	25%	41%
Security Equipment/Technology	19%	45%
Cost/Benefit Justification, Return on Investment (ROI)	18%	17%
Anti-Terrorism	16%	50%

For each type of security management training listed, please indicate if you have taken the training.

# Resources for Security Department

	Currently have
Security Management Plan	95%
Written incident reporting policies	93%
Officer documentation procedures	86%
Security department mission/vision statement	85%
JCAHO preparation process	82%
On-going risk assessments	80%
Minimal physical security standards	67%
Basis of design/security lay-out	62%
Vendor selection process	60%
Equipment specifications	60%
Security philosophy statement	57%
Long-term security equipment plan	48%
Score card/report card for metrics	37%
ROI model for security purchases	20%

	Bed Size		
	<201	201-400	401+
Security department mission/vision statement	77%	88%	90%
Score card/report card for metrics	30%	37%	45%
Security philosophy statement	48%	59%	67%
Basis of design/security lay-out	51%	66%	70%
Long-term security equipment plan	37%	53%	57%
Vendor selection process	52%	64%	67%
Equipment specifications	46%	65%	72%
On-going risk assessments	74%	85%	84%
Officer documentation procedures	78%	91%	90%

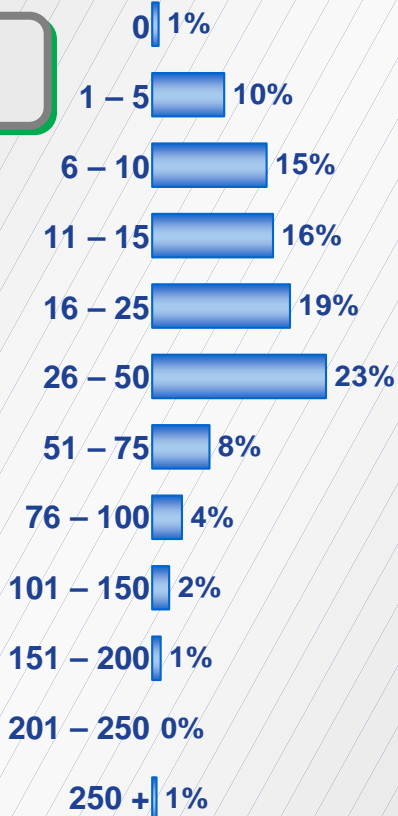
Please mark all items that your security department currently has.

# Security Officers

# Security Department

## Size of Security Department

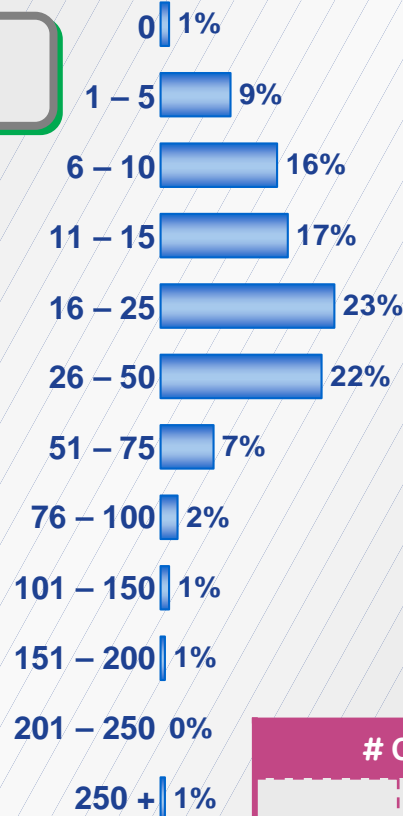
Mean:  
31.3



Base: n=577

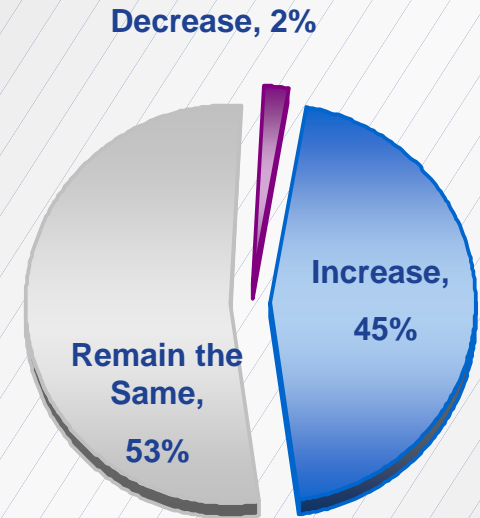
## Number of Security Officers

Mean:  
27.3



Base: n=577

## Expectations for # of Security Officers in Next Year



### # Of Officers By Bed Size

	<201	201-400	401+
Mean	11.4	22.9	49.5

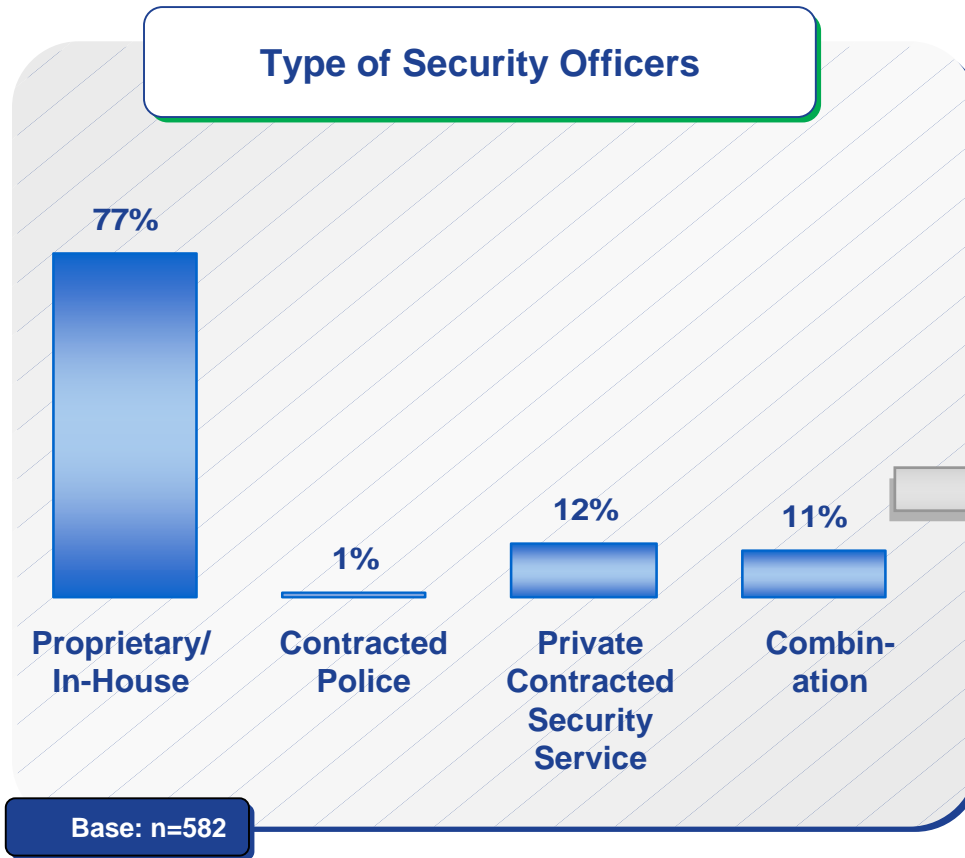
Base: n=559

What is the size of your security department (full-time: security management, officers and personnel) for your hospital?

How many security officers does your hospital have?

Thinking of next year's staffing requirements, do you expect the total number of security officers to..?

# Type of Security Officers



If Combination....

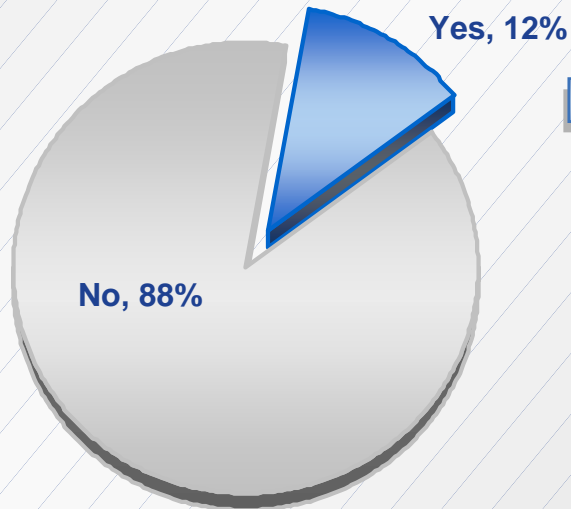
Mean % of Security Officers *Contracted* : 45.4%

Mean % of Security Officers *In House* : 54.6%

Are your hospital's security officers \_\_\_\_\_?  
Please indicate % security officers in-house, % security officers contracted.

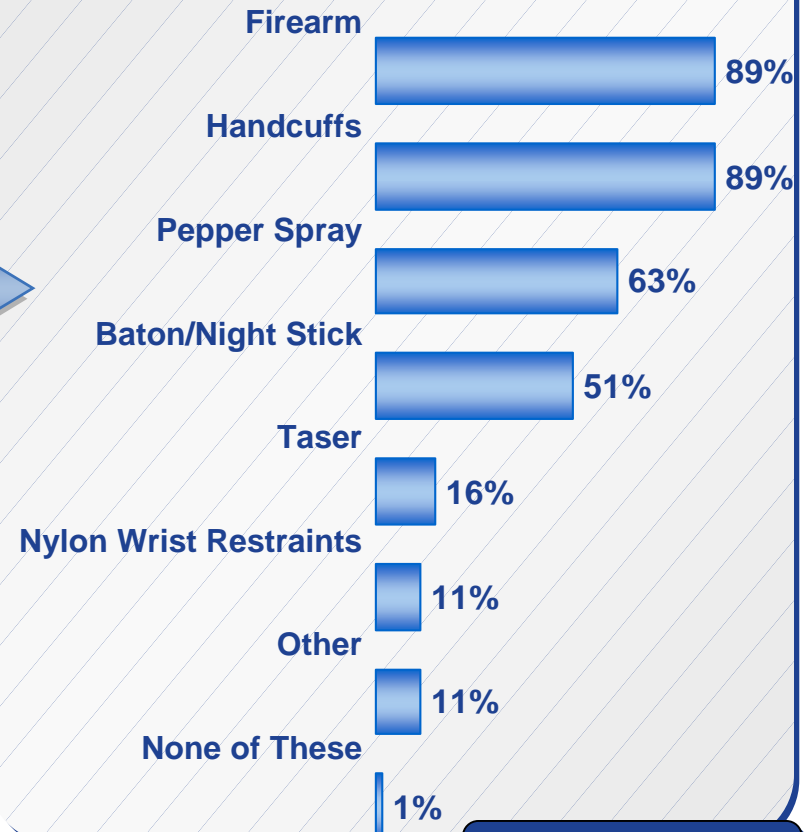
# Resources for Security Officers

## Security Officers Armed



Base: n=579

## Type of Resources for Armed Security Officers

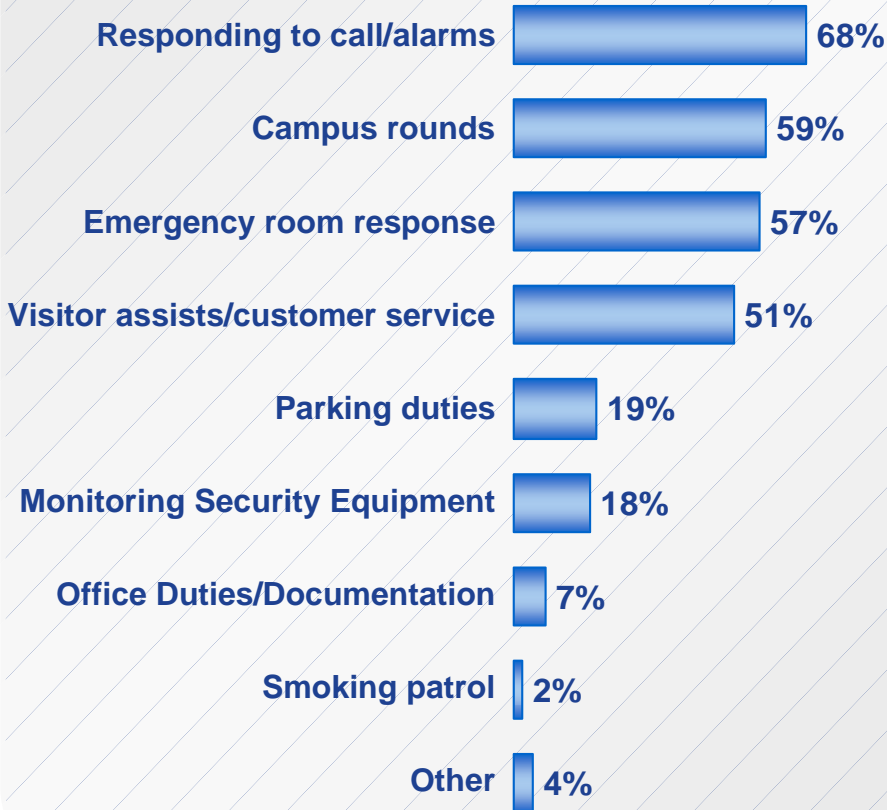


Base (Armed Security Officers): n=70

Are your hospital's security officers \_\_\_\_\_?  
Which of the following do your armed hospital's security officers carry?

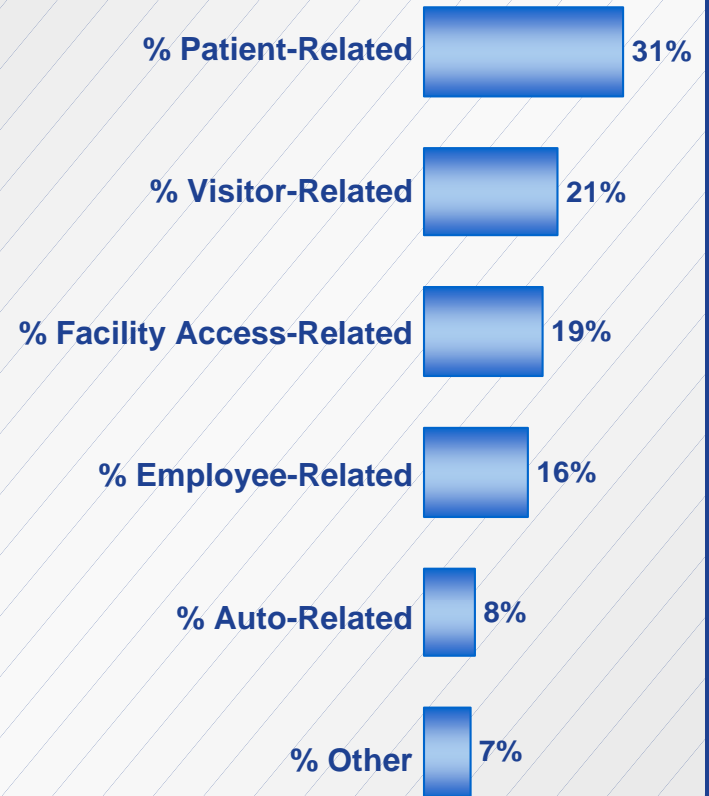
# Security Officers Activities

## Activities in a Given Week



Base: n=578

## % of Response to Calls/Alarms



Base (Armed Security Officers): n=455

In a given week, to which of the following activities do your hospital's security officers devote the most time? (Mark Top 3 only)  
How does the response to calls/alarms break down for your hospital (what is your assist call mix)?

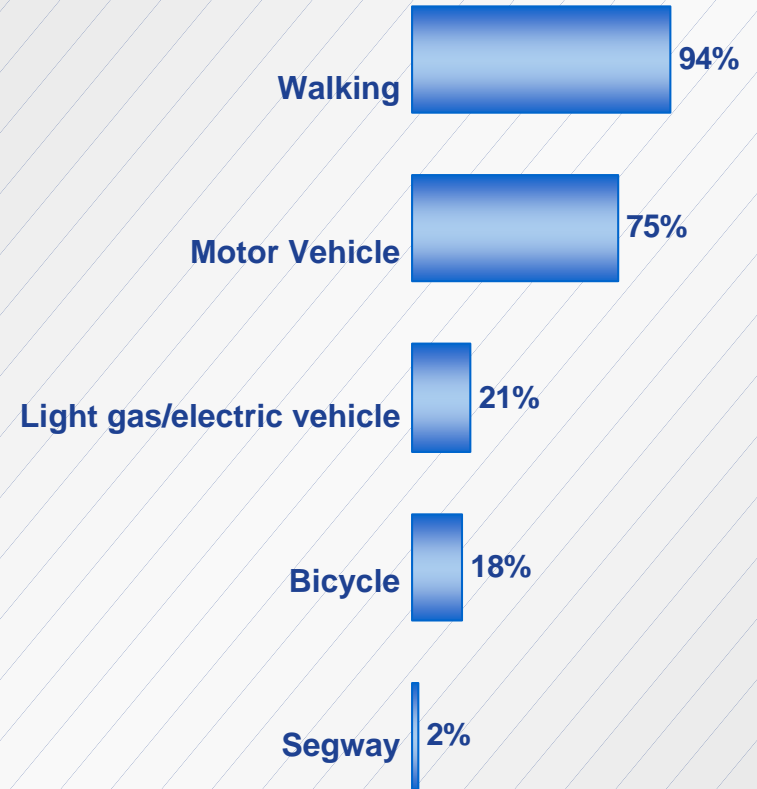
# Security Officers Activities

## Do Your Security Officers...



Base: n=618

## How Hospital Grounds Are Patrolled



Base (Armed Security Officers): n=323

# Patrolling Unit: Based on 'Has Unit'

	Has Unit	Patrols Regularly, But Not Posted	Posted at Selected Times	Posted 24/7	Do Not Patrol Unit
Emergency Department	90%	30%	23%	45%	2%
Labor and Delivery	76%	88%	3%	5%	4%
Long-Term Care	37%	90%	2%	1%	8%
Pediatrics	72%	94%	1%	2%	3%
Pharmacy	97%	85%	1%	0%	14%
Drug/Alcohol Detox	25%	81%	4%	3%	12%
Power Plant (Own on Premises)	76%	90%	1%	0%	9%
Psychiatric Unit	53%	82%	5%	7%	6%
Radiology	95%	94%	0%	0%	5%
Rehabilitation	70%	91%	1%	1%	7%
Animal Research/Lab	15%	78%	7%	4%	12%
Research/Lab (Non-Animal)	29%	85%	3%	1%	11%
Women's Health	69%	93%	1%	2%	4%
External Doors/Entryway	NA	79%	14%	6%	1%
Perimeter	NA	88%	6%	4%	3%
Parking Lot	NA	76%	14%	7%	2%
Cash Areas	83%	95%	1%	0%	4%
Security Command and Control/Monitor Station	74%	29%	10%	58%	4%

# Security Officers Information

	Less Than					
	None	25%	25-49%	50-74%	75-99%	100%
Have college degrees	14%	56%	18%	7%	5%	1%
Are certified as IAHSS security officers	30%	27%	7%	8%	16%	12%
Are computer proficient	2%	8%	14%	23%	33%	21%
Are crisis de-escalation certified	14%	13%	5%	7%	18%	43%
Are OC/chemical defense spray certified	44%	14%	5%	5%	9%	23%
Are handcuff certified	35%	11%	5%	4%	12%	34%
Are taser certified	82%	9%	2%	1%	2%	4%

What percent of your hospital's security officers \_\_\_\_\_?

# Technology

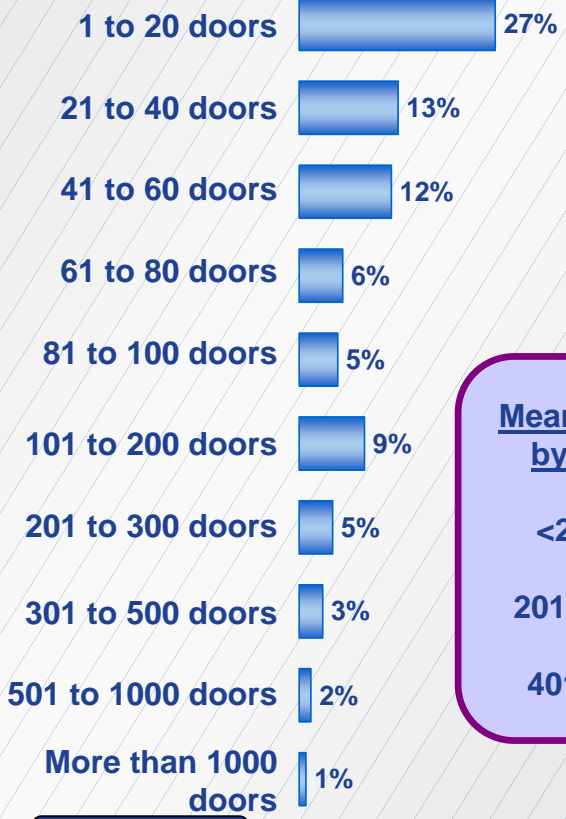
# Security System Deployment By Bed Size

	Currently Deployed	Bed Size		
		<201	201-400	401+
Radio Communications	98%	96%	98%	100%
Video Surveillance	93%	85%	97%	98%
Panic Alarms	90%	77%	96%	98%
Digital Video Recording	88%	77%	91%	96%
Electronic Access Control	88%	79%	90%	96%
Key Management System	81%	82%	85%	77%
Intrusion/Burglar Alarms	77%	59%	84%	89%
Infant Tracking/Tagging	63%	54%	69%	69%
PDAs or Mobile Devices	36%	30%	40%	39%
Patient Wandering System	31%	27%	30%	38%
Asset Tracking/RFID	17%	14%	18%	21%
Electronic Visitor Management	14%	8%	14%	21%
Detection Equipment	11%	11%	11%	12%
Walk-Through Metal Detectors	7%	4%	6%	12%

For each of the security systems listed, please indicate if the technology is currently deployed.

# Electronic Access Control

## Doors Secured with Electronic Access Control



Base: n=482

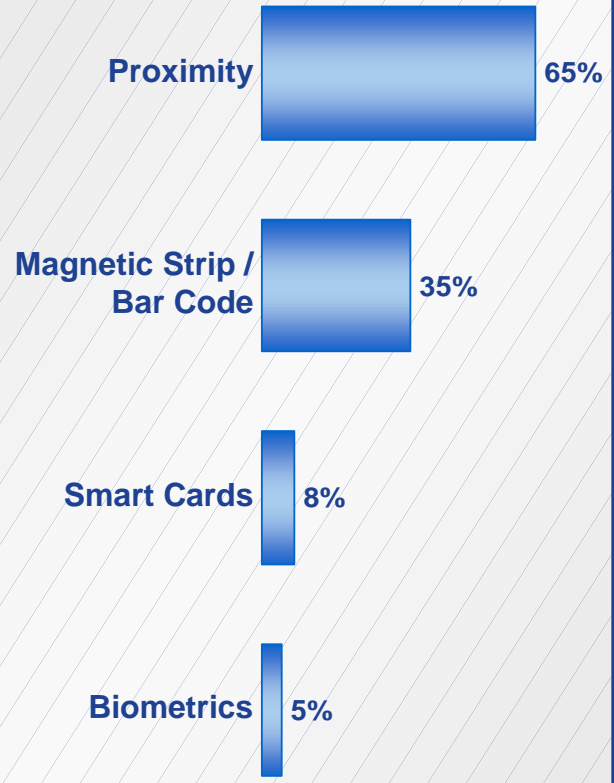
**Mean # Of Doors by Bed Size:**

<200: 36.50

201-400: 69.04

401+: 215.98

## Access Cards Using

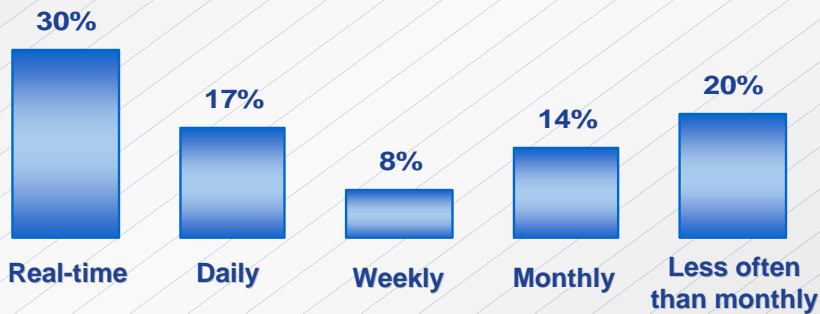


Base: n=482

How many doors in your hospital are secured with electronic access control?  
 What kinds of access cards does your hospital use?

# Electronic Access Control Access List

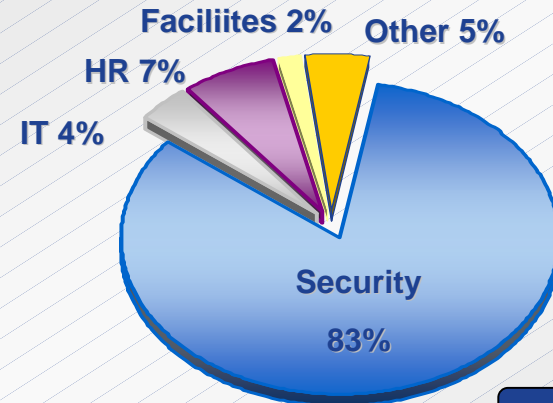
Frequency of Reviewing/Updating Access List



Base: n=482

How often does your hospital review/update your electronic access control system's access list?  
Who manages the access list or database?

Who Manages Access List



Base: n=482

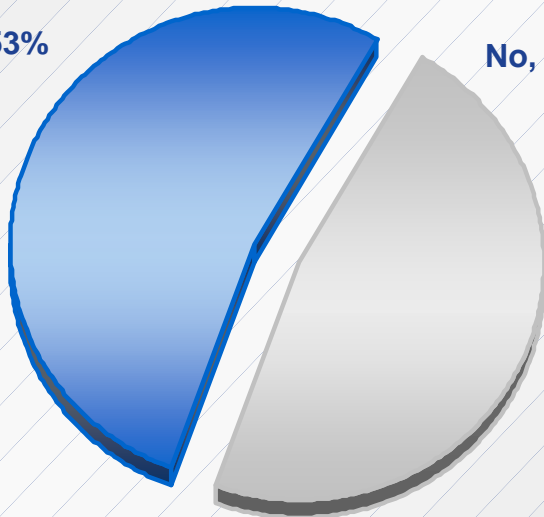
Bed Size

	<201	201-400	401+
Security	74%	82%	91%

# Hospital Lock-Down

## Hospital Has Ability to Lock-Down Electronically

Yes, 53%



No, 47%



## Time It Takes To Manually Lock-Down Hospital

0-5 minutes	13%
6-10 minutes	23%
11-15 minutes	23%
16-20 minutes	17%
21-30 minutes	13%
31-60 minutes	9%
60+ minutes	3%
<b>Mean</b>	<b>22.1</b>

## Lock-Down By Bed Size

	<201	201-400	401+
Yes	46%	49%	64%
Mean Time to Lock Down	20.3	19.2	29.4

Base: n=548

Base: n=255

Do you have the ability to lock-down your hospital electronically?  
How much time does it take to manually lock-down your hospital?

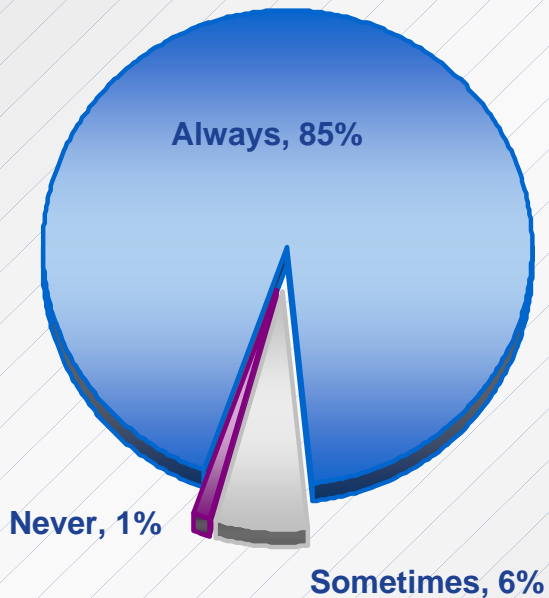
# Video Surveillance Equipment

	Currently have	How many are deployed in your hospital? (Mean)	Avg. # Deployed By Bed Size		
			<201	201-400	401+
Digital Video Recorders (DVRs)	77%	10.3	4.3	5.9	21.2
Analog Cameras	37%	83.5	35.3	71.2	158.3
Network/IP Cameras	27%	68.0	28.6	39.6	128.8
IP Video Software (Video Management Software)	25%	3.8	3.8	1.9	5.7
Matrix Switchers	22%	4.3	1.9	4.1	5.6
VCRs	17%	6.2	3.2	3.9	14.4
Hybrid DVRs	14%	3.7	3.6	2.7	5.5
Video Servers/"Virtual Matrix" Servers	7%	5.4	14.5	7.3	2.0
Network Video Recorders (NVRs)	5%	10.5	21.0	1.5	4.0

What type of video surveillance equipment is your hospital using?  
How many are deployed in your hospital?

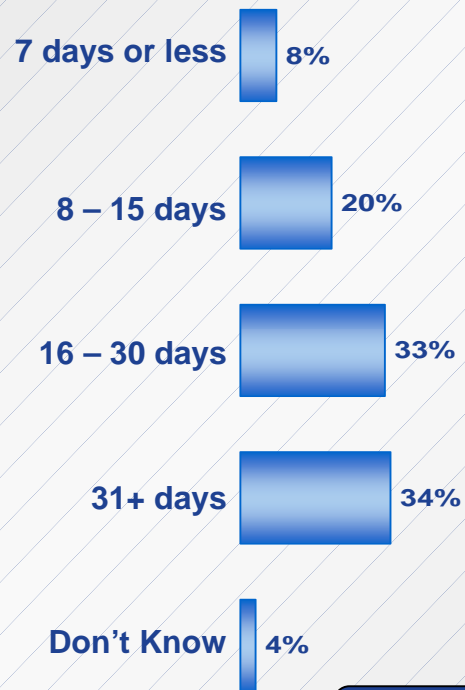
# Video Surveillance

How Often Video is Recorded



Base: n=510

How Long Video is Stored



Base (How Often Video is Recorded): n=460

Is your hospital's video recorded \_\_\_\_\_?  
How long do you store video?

# Unit Security Information: Based on 'Has Unit'

	Has Unit	Has Electronic Access	Has Video
Emergency Department	90%	65%	72%
Labor and Delivery	76%	61%	71%
Long-Term Care	37%	18%	31%
Pediatrics	72%	46%	61%
Pharmacy	97%	62%	59%
Drug/Alcohol Detox	25%	39%	42%
Power Plant (Own on Premises)	76%	26%	29%
Psychiatric Unit	53%	59%	54%
Radiology	95%	22%	24%
Rehabilitation	70%	13%	18%
Animal Research/Lab	15%	64%	44%
Research/Lab (Non-Animal)	29%	28%	24%
Women's Health	69%	24%	34%
External Doors/Entryway	NA	65%	74%
Perimeter	NA	30%	61%
Parking Lot	NA	27%	66%
Cash Areas	83%	31%	59%
Security Command and Control/Monitor Station	74%	35%	51%

# Units With Access Or Video By Bed Size

Electronic Access Control By Bed Size			
	<201	201-400	401+
Emergency Department	51%	68%	76%
Labor and Delivery	56%	57%	69%
Pediatrics	36%	41%	57%
Pharmacy	49%	66%	72%
Drug/Alcohol Detox	24%	50%	36%
Power Plant (Own on Premises)	12%	16%	38%
Psychiatric Unit	43%	61%	65%
Radiology	20%	16%	29%
Women's Health	19%	24%	29%
Perimeter	18%	32%	40%
Parking Lot	11%	27%	46%
Cash Areas	15%	28%	47%
Security Command and Control/Monitor Station	23%	28%	51%

Video Surveillance By Bed Size			
	<201	201-400	401+
Emergency Department	63%	75%	80%
Labor and Delivery	66%	72%	75%
Pediatrics	48%	62%	70%
Pharmacy	47%	64%	58%
Drug/Alcohol Detox	48%	44%	40%
Power Plant (Own on Premises)	18%	32%	36%
Psychiatric Unit	62%	54%	53%
Radiology	17%	27%	29%
Animal Research/Lab	36%	30%	48%
Women's Health	22%	33%	43%
Perimeter	47%	68%	71%
Parking Lot	57%	71%	72%
Cash Areas	46%	61%	68%
Security Command and Control/Monitor Station	44%	49%	59%

Please indicate if your hospital has electronic access for these units.  
Please indicate if the unit has video?



Percentages highlighted in green indicate significant differences at the 90% confidence level