

ZETTLER® SENTINEL TOUCH™ NURSE CALL SYSTEM

Clear, unmistakable communications

A nurse call system plays a critical role in the delivery of quality patient care. In a hospital or other healthcare setting, a reliable, high-functioning system is truly the next best thing to face-to-face communication between a patient and a nurse. The Zettler Sentinel Touch is one such nurse call system.

The Sentinel Touch Nurse Call System comes equipped with an array of impressive features. It offers superb voice quality, and has the added benefit of being whisper sensitive. That means a nurse can

hear clearly even when a patient is not speaking loudly. When a patient calls for assistance, the Sentinel Touch gives the nurse immediate access to vital information. The system automatically queues calls by priority. Wireless communication options, such as pagers and wireless phones that notify assigned staff of patient needs on an alphanumeric display, are also available. The Sentinel Touch even has an automatic staff locator so that calls are automatically routed to the proper staff person, wherever he or she may be in your facility. The staff locator is your assurance that the Sentinel Touch always matches the right staff person to the patient.

Staff-friendly touch screen interface

At the heart of the Zettler Sentinel Touch is the Sentinel Touch Master Station – the control and communication center for the system. It features a large, space-saving, flat LCD color touch-screen monitor, which can be complemented by a keyboard for data-entry operations. This interface between the station attendant, patients and staff is second to none. It presents detailed and vital information to the nurse attendant, who, in turn, communicates with your staff to assign the required service. The intuitive graphic display guides the station operator, step by step, in managing the patient call and contacting the proper staff personnel.



Zettler® Sentinel Touch™ Nurse Call System

The floor map screen is the key to the Sentinel Touch system's easy-to-operate user interface. This displays, in real time, a graphic presentation of all incoming calls, service assignments, and (as an option), the location of all staff members for the entire floor. A lift of the handset or a touch of a room icon on the monitor allows the station nurse to answer a patient call, place a call or talk to the patient or staff member in the room. When an audio connection is established, all pertinent patient information is displayed.

Just touch the screen to manage a patient need.

Touching a control "button" on the monitor activates service assignments, staff paging and call answer/cancel. Touch buttons also provide access to the patient information database. You can assign a service request and required staff level from a conveniently displayed menu. It is then automatically sent to the staff member assigned to the patient.

To keep abreast of assignments, the system offers up to four levels of escalation when the response to a call does not come within the prescribed time frame.

With all of these features, a single nurse operator can manage patients' needs and deploy staff by simply touching a few buttons on the system touch screen. This works either on a nursing unit, or centrally, for the entire hospital.

Advanced options to keep in touch with your mobile staff

The optional Sentinel Touch locator system (passive registration system) senses the presence of a staff member or piece of equipment in a specific area and displays it on the Master Station screen. This feature improves communication between staff members by indicating the level(s) and name(s) of staff present in a room. In addition, by displaying the current location of tagged equipment such as wheelchairs or IV pumps, staff members do not waste valuable time hunting for misplaced equipment.

Another popular system option is the Wireless Paging Interface. With this option you have a choice of sending call details to pagers, phones, PDAs, displays or email. This adds efficiency to a hospital's medical service teams.

If the Master Station is unattended, any call is immediately sent to a primary caregiver or team assigned to the calling patient. In this case, the display includes the room number/bed of the patient, the type and priority of the call, and the time the call was placed. If the situation requires immediate communication with the calling patient, an optional phone interface allows a direct voice connection from the staff member's wireless phone to the bed station of the calling patient. When the Master Station is attended, the operator can screen the calls and notify the proper staff personnel.

Attended or unattended, the system will route all emergency and code-level calls directly to the staff assigned to the patient, to all staff members on the floor for staff emergency calls, or to the "crash team" for code calls.

Unparalleled patient coverage and staff efficiency

The Zettler Sentinel Touch eliminates second-guessing and elevates your staff to peak efficiency with its clear voice quality and instantly recognizable touch-screen displays. The risk of misunderstanding a patient's need is virtually eliminated. And the system's intuitive operation guides your staff through its operation, step by step, for the ultimate ease of use.

For more information

If you're interested in more information on the Zettler Sentinel Touch Nurse Call System or on other products from SimplexGrinnell, visit www.simplexgrinnell.com

©2003 SimplexGrinnell LP. All rights reserved. Printed in USA. Since SimplexGrinnell is continually improving its products, specifications are subject to change without notice. Tyco, Sentinel Touch and Zettler are trademarks of Tyco International Services AG or its affiliates. All other product references herein may be trademarks of their respective owners.

**PROTECTING PEOPLE,
PROPERTY AND
PEACE OF MIND™**

tyco

Fire &
Security

SimplexGrinnell

www.simplexgrinnell.com

Corporate Sales and Marketing 100 Simplex Drive • Westminster, MA 01441-0001 • Tel: (978) 731-2500 • Toll Free: 1-800-746-7539

Canada Corporate Office 2400 Skymark Avenue • Mississauga, ON L4W 5K5 • Tel: (905) 212-4400 • Fax: (905) 212-4401 • Toll Free: 1-800-565-5400

MC36-2-001
0503